



Calder Oak LTD
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Oak supply & VAT.

Calder Oak LTD is not a VAT registered company, keeping our turnover below the VAT threshold set by the UK government helps keep the overall cost down to private individuals and helps Calder Oak be competitively priced, while still achieving a handmade product, to help maintain this and only in some cases. Calder oak LTD may require the invoice for the oak to be sent direct to our customers from the saw mill supplier. When this is agreed a quote for the timber will be requested to the saw mill, and Calder Oak will only charge for the procurement of the oak set at 15% of the total oak supplied saving our customers around 5%.

Drying of green oak:

Green oak can take several years to complete drying and is subject to cracking and shrinking, once the members have been installed, this is a natural part of the aging process and this has been allowed for in the engineers calculations and should not affect the integrity of the design however, this in time may impede the operation of any retro fit doors and windows, including water ingress. Calder Oak LTD does not accept liability for any issues arising from the aging process. Any green oak product should be kept at a temperature below 18 degrees centigrade for at least the first year of installation to reduce the speed of the drying process.

Staining & tannings:

Green oak contains tannings, which will leak out from inside the oak, this produces a brown coffee staining effect and this will be apparent especially on stone work, patio flags and walls. In most cases this will simply wash off by using a gentle brick acid or sugar soap type detergent, if the staining is

treated without delay, it is the respectability of the client or project manager to clean any subsequent staining.

Mild steel nails or screws must NOT be used by any third-party contactors as this will stain the oak blue-black ink and could compromise the strength of the fixing. Cutting mild steel with grinding discs nearby can also cause blanket staining from the iron filling dust.

Glazing and doors:

Retrofitting machine oak doors/windows frames etc. May vary in colour to our frame members, Calder oak does not accept any liability for any colour differences. Door & window frames can be bought without treatment in order that the customer can use the same treatment used on Calder Oak.

Direct glazing is the most common way to glaze green oak and offers the best results from water ingress allowing the timber to shirk however, Calder Oak does not accept any liability for any problems associated as a result of shrinkage, splitting, cracking and twisting

Dairy slots and schedule:

Dairy slots can only be offered once we have taken a deposit for the total cost of the works quoted to be undertaken by Calder Oak LTD, the dairy slot is a guide, any unforeseen complications may cause delays in both the manufacture and installation of the product. Calder Oak will always keep our customers updated on timescales and make them aware that there may be delays. If the customer is not ready for the product once we have manufactured, we will hold the work in our yard until the customer is ready for the project. Foul weather conditions can in some cases mean a cancelation of site work, if a crane has been ordered 24hrs notice must be given to the crane operator to avoid incurred costs.

Payment Terms and conditions of business

30% deposit will be required on agreement of any quotation before work can be started and or a dairy slot can be agreed. Remaining balance to be met on completion of manufacture and prior to any completed work leaving our yard.

We request full payment of all invoices to be met on submission; we do not offer any credit or flexible payment plan unless otherwise agreed in writing. Title ownership of goods will not pass until payment has been received in full.
